# Promote Missouri Fund

Program Summary for the Fiscal Year Ending June 30, 2015



Working together to lead Missouri in becoming one of America's most memorable tourist destinations.

#### SECTION I. PROGRAM OVERVIEW

The Division of Tourism's Promote Missouri Fund (formally the Cooperative Marketing Program) has awarded \$55.9 million toward the support of local performance-based tourism marketing projects since its inception in fiscal year 1995. Although the FY2015 program was streamlined, it continues to promote the Cooperative Marketing goals.

# **Program Goals:**

- Support and further the Missouri Division of Tourism's (MDT) overall annual marketing strategy as outlined in the annual marketing plan and position Missouri to compete more effectively for travel and tourism market share during the next decade.
- Create programs based on the common marketing goals of MDT and the Destination Marketing Organization (DMO), thereby creating mutually beneficial marketing executions.
- Create a program that is efficient to execute for both MDT and its partners.

#### **Administration:**

The MDT administers the Promote Missouri Fund (PMF) Program on behalf of the Missouri Tourism Commission, which reserves the right to make all final decisions.

# **Promote Missouri Fund Advisory Committee:**

The advisory committee, comprised of ten tourism industry professionals representing each of the five regions of the state, provides valuable industry input to program design and administration of the program.

# **Strategic Planning:**

Over the years, MDT has explored opportunities to enhance and streamline the structure of the Cooperative Marketing Program for FY15 and beyond. Meetings were conducted across the state to seek input on best practices and opportunities for the future. With the support of the Missouri Tourism Commission, the new PMF was launched July 1, 2014.

# **Promote Missouri Fund (PMF) Opportunities:**

- Marketing Matching Grant The Marketing Matching Grant (MMG) is a 50/50 matching program for pre-approved advertising completed in pre-approved media markets.
   Project reporting and reimbursement requests are due quarterly with a final Project Summary due at the end of the fiscal year. Award amounts are based on the County Tourism Level (CTL) of the certified DMOs.
- Marketing Platform Development The Marketing Platform Development (MPD) is a 50/50 matching program for a one-time, pre-approved, marketing investment that will be utilized beyond the fiscal year of the initial investment. Project Summary Reporting and reimbursement requests are due at the end of the project. This grant is specifically for DMOs with a CTL of 4 or less and is for a maximum of \$5,000.

- Civil War 150 Promotion The Civil War 150 Promotion is a 50/50 matching program for performance-based marketing projects that are designed to increase exposure and attendance of Missouri Civil War 150 events and attractions. FY15 is the final year for the Civil War 150 promotion.
- Collective Marketing Initiative The Collective Marketing Initiative (CMI), while not a matching grant, leverages the resources of MDT through a broad menu of subsidized print and digital marketing opportunities. The major benefits to the DMOs include strength through a unified message, better ad positioning, media outlets with increased reach, potential to run larger ad sizes, and financial savings. FY2015 is the first year for the new program and the opportunities are selected based on their ability to effectively and efficiently reach Missouri's target customers. CMI participants pay the vendor directly and reporting is not required for the program.

# **SECTION II. FY2015 PROGRAM ANALYSIS**

# FY2015 Analysis:

MDT approved 27 tourism marketing projects in the matching grant programs and the awards totaled approximately \$2.6 million. MDT also had a CMI investment of over \$304,000. Coupled with the matching local funds, the PMF generated more than \$5.8 million in marketing to promote Missouri as a premier tourism destination.

Following the completion of each matching grant funded project, participants submit summary reports that assess the outcome of the funded marketing activities. The data is analyzed and combined in this section for program-wide measurement. The following pages reflect the statistical data provided by our participants.

The PMF dollars purchased media advertising which includes television, magazines, radio, inserts, billboards, Search Engine Marketing (SEM), and other electronic marketing. In-state marketing accounted for 22% of the budget, with the remaining 78% being focused on the out-of-state market.

**Figure 1** details the dollars that were made available and the actual dollars expended for FY2015 advertising and marketing activities in the three matching grant programs.

Figure 1						
FY15 Summary of Awards/Reimbursements						
<b>Marketing Category</b>	# of Contracts	<u>Awarded</u>	<b>Reimbursed</b>			
Marketing Matching Grant	21	\$2,628,683	\$2,603,329			
Marketing Platform Development	2	\$7,825	\$5,500			
Civil War 150	4	\$10,421	\$5,306			
Totals	27	\$2,646,929	\$2,614,135			

Figure 2 details the dollars that were contributed to CMI by both the DMOs and MDT.

Figure 2						
FY15 Summary of Awards/Reimbursements						
<b>Marketing Category</b>	# of Participants	<u>DMO</u>	MDT			
Collective Marketing Initiative	29	\$356,246	\$304,536			

# STATISTICAL DATA:

# **Outcomes for Marketing Matching Grant:**

Ninety percent of the PMF dollars were used for projects in the MMG. The summary reports for projects in this group outline the project objectives as well as the DMO's measure of the success of the marketing funded. The participants provide the main objectives of the project, gauge the extent to which the objectives were met and comment on the degree of success attributed to the project. These comments can be found in the "Individual Projects" section of this report.

Participants provide measurement research to support the outcomes reported. The level of research required for each project is commensurate with the County Tourism Level (CTL) and the amount of state funding provided. This research provides not only important data, but also valuable insight into Missouri tourism marketing trends at the local level.

Figure 3 summarizes dollars awarded and reimbursed for the MMG by DMO and county designation.

	Figure 3		
DMO Name	County Designations	Awards	Reimbursement
St. Louis CVC	St. Louis City/County	\$415,000	\$415,000
Visit KC	Jackson/Clay	\$415,000	\$414,343
Branson/Lakes Area Chamber/CVB	Taney	\$415,000	\$415,000
Springfield CVB	Greene/Polk/Christian	\$400,000	\$399,683
Lake of the Ozarks Tri County Lodging	Camden/Miller/Morgan	\$255,000	\$247,130
Chamber of Table Rock/Kimberling City	Stone	\$170,000	\$170,000
City of St. Charles Tourism Department	St. Charles	\$169,904	\$169,493
City of Columbia CVB	Boone	\$84,456	\$84,456
Buchanan County Tourism Board	Buchanan	\$67,500	\$66,107
Carthage CVB	Jasper	\$44,813	\$41,486
Cape Girardeau Chamber /CVB	Cape Girardeau	\$44,330	\$37,331
City of Hannibal CVB	Marion/Ralls	\$35,561	\$35,561
City of Lebanon	Laclede	\$30,735	\$30,086
Jefferson City CVB	Cole	\$22,412	\$22,412
Washington Area Chamber	Franklin	\$15,000	\$14,148
Pulaski County Visitors Bureau	Pulaski	\$12,509	\$11,396
City of Sikeston d/b/a Sikeston CVB	Scott	\$11,965	\$11,965
Moberly Area Chamber of Commerce	Randolph	\$8,000	\$7,621
City of Ste. Genevieve Tourism Dept	Ste. Genevieve	\$6,000	\$4,941
Marshall Chamber of Commerce	Saline	\$4,000	\$4,000
Kirksville Area Chamber of Commerce	Adair	\$1,498	\$1,170
Totals		\$2,628,683	\$2,603,329

# **Outcomes for Marketing Platform Development:**

In FY2015, the MPD program represented less than 1% of the total PMF appropriations with two participants. These funds are available to certified and non-certified DMOs with a CTL of 4 or lower. Each grant is not to exceed \$5,000 and can only be used for a one-time platform investment. FY2015 is the first year for the MPD grant.

**Figure 4** summarizes dollars awarded and reimbursed for the MPD by DMO and county designation.

Figure 4					
DMO Name	<u>County</u>	<u>Awards</u>	<u>Reimbursements</u>		
Kirksville Area Chamber of Commerce	Adair	\$2,825	\$600		
City of Ste. Genevieve Tourism Dept	Ste. Genevieve	\$5,000	\$4,900		
Totals		\$7,825	\$5,500		

# **Outcomes for the Civil War 150 Promotion:**

The Civil War 150 program provides matching funds for performance-based marketing projects that are designed to increase exposure and attendance of Missouri Civil War 150 events and attractions. Eligible marketing activities include: broadcast, print, billboards, and electronic marketing. FY2015 is the final year for the Civil War 150 Promotion.

Figure 5 summarizes dollars spent in the Missouri Civil War 150 Grant by DMO and Project.

	Figure 5		
Organization Name	<u>Project</u>	<u>Awards</u>	<u>Reimbursements</u>
Arcadia Valley Chamber of	Battle of Pilot Knob	\$4,483	\$3,648
Commerce			
Eminence Area Arts Council	War Across Current River	\$2,012	\$998
Glasgow Chamber of Commerce	Battle of Glasgow	\$1,000	\$0
Mark Twain Home Foundation	Mark Twain's Retreat	\$3,926	\$660
Totals		\$11,421	\$5,306

#### **Outcomes for the Collective Marketing Initiative:**

CMI had a successful introduction into the PMF Program. The CMI menu offers MDT partners the opportunity to purchase advertising as a unified entity. Public and private entities were eligible to participate with preference first given to the Convention and Visitors Bureaus (CVB) and groups of the CVBs. A total of 29 partners participated and MDT supported the effort with a \$304,000 investment.

The major benefits to the DMOs included strength through a unified message, better ad positioning, media outlets with increased reach, potential to run larger ad sizes, and the obvious financial savings. Many DMOs have expressed their appreciation for the new program and would like to participate in the future.

Figure 6 summarizes dollars invested in CMI by DMO/organization and county designation.

	Figure 6	
<b>DMO/Organization Name</b>	<u>County</u>	\$ Spent
City of Boonville Tourism Dept	Cooper	\$3,000
Branson/Lakes Area Chamber/CVB	Taney	\$76,045
Callaway County	Callaway	\$1,862
Cape Girardeau Chamber /CVB	Cape Girardeau	\$19,633
Carthage CVB	Jasper	\$3,314
City of Fulton	Callaway	\$8,000
City of Hannibal CVB	Marion/Ralls	\$5,373
City of Hermann Tourism	Gasconade	\$11,512
City of Joplin	Jasper	\$3,724
Visit KC	Jackson/Clay	\$7,448
Kirksville Area Chamber	Adair	\$7,667
Lake of the Ozarks Tri Co Lodging	Camden/Miller/Morgan	\$2,856
Lodge of the Four Seasons	Camden	\$3,724
Missouri State Parks	Multiple	\$2,052
Moberly Area Chamber	Randolph	\$3,724
Nicholas-Beazley Aviation	Saline	\$1,700
Old Trails	Multiple	\$7,708
Pony Express	Buchanan	\$2,346
Pulaski County Visitors Bureau	Pulaski	\$6,220
Saline/Marshall County	Saline/Marshall	\$3,400
Sedalia Area Chamber	Pettis	\$6,230
City of Sikeston d/b/a Sikeston CVB	Scott	\$4,556
Silver Dollar City	Stone	\$28,095
Springfield CVB	Greene/Polk/Christian	\$41,733
City of St. Charles Tourism Dept	St. Charles	\$24,603
Buchanan County Tourism Board	Buchanan	\$38,947
St. Louis CVC	St. Louis City/County	\$16,895
City of Ste. Genevieve Tourism Dept	Ste. Genevieve	\$4,744
Washington Area Chamber	Franklin	\$9,135
Totals		\$356,246

# **SECTION III. FY2015 ASSESSMENTS - INDIVIDUAL PROJECTS**

The following pages reflect the outcome information provided by the participants for each individual FY2015 contract for the MMG and the Civil War 150 Promotion.

# **DMO Information**

Contract #: 15-01-004-20 DMO: **Marshall Chamber of Commerce** 

**Marketing Matching Grant** Missouri Life Project Category: Project:

CTL: 1

# **Budget and Expenditures**

State Dollars Awarded: \$4.000.00 State Dollars Reimbursed: \$4,000.00 Revised Award: \$0.00 Local Matching Dollars: \$4,001.00 **Total Project Cost:** \$8,001.00

# **Marketing Activity Information**

Magazine Ads Placed 4 Billboards Leased 0 Gross Impressions 424,000 Electronic Marketing 0 Instate Marketing Newspaper Ads Placed 0 95 % Travel Insert Ads Placed 0 **Out-of-State Marketing** Other Marketing Activity 0 5 %

Radio Ads Placed 0 TV Ads Placed 0

# **Project Outcomes**

FY 2015 (July through June) did not include and significant (on-time) events and therefore the total web-site visits were less for FY 2015. Marshall Chamber is pleased with 2015 web-site visits compared with previous years with no significant events. Being in a premium position in all six issues of Missouri Life, the Marshall Chamber is able promote a wide range of events, activities and points of interest in Saline County that occur throughout the year. Utilizing the MMG Program allowed the Marshall Chamber to promote 33 events, activities and unusual points of interest with local lodging information to promote overnight stays in Saline County. By utilizing the MMG Program, 16 different event organizers and tourism groups are able to promote their activities and events.

#### **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: -11.58%

# **DMO Information**

Contract #: 15-01-010-20 DMO: Buchanan Co. Tourism Board d/b/a St. Joseph CVB

Category: Marketing Matching Grant Project: St. Joseph CVB FY15 Marketing Project

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$67,500.00 State Dollars Reimbursed: \$66,107.48 Revised Award: \$0.00 Local Matching Dollars: \$66,107.48 Total Project Cost: \$132,214.96

# **Marketing Activity Information**

Magazine Ads Placed 13

Billboards Leased 0

Gross Impressions 84,144,000

Newspaper Ads Placed 2

Electronic Marketing 6

Instate Marketing 44 %

Travel Insert Ads Placed 6

Other Marketing Activity 0

Out-of-State Marketing 56 %

TV Ads Placed 0 Radio Ads Placed 160

# **Project Outcomes**

The Cooperative Marketing Program allowed us additional funding to advertise in outlets not regularly affordable to our DMO and those advertising purchases resulted in more inquiries than could have been generated alone.

#### **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 9.19%

# **DMO Information**

Contract #: 15-01-013-20 DMO: Visit KC

Category: Marketing Matching Grant Project: FY15 Leisure Marketing

CTL: **7** 

# **Budget and Expenditures**

State Dollars Awarded: \$415,000.00 State Dollars Reimbursed: \$414,343.16 Revised Award: \$0.00 Local Matching Dollars: \$414,067.75 Total Project Cost: \$828,410.91

# **Marketing Activity Information**

Magazine Ads Placed 0 Billboards Leased 0 Gross Impressions 87,370,398

Newspaper Ads Placed 0 Electronic Marketing 21 Instate Marketing 20 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 80 %

TV Ads Placed 27 Radio Ads Placed 27

# Project Outcomes

As a DMO that is primarily funded by CT tax the MMG program allows us to reach a much larger audience via more markets, greater frequency and more mediums by doubling our media budget. Were we not to have the MMG funds we would be limited either in our marketing or our other bureau expenditures such as convention media, convention sales and trade shows. The grant allows us to keep a solid base in leisure marketing without cutting other marketing projects that drive economic impact for the destination.

# Quantifiable Measurements (As provided by the participant)

#### CTLs 6 and 7 - Advertising Effectiveness Study

Advertising Recall: 60.00% **Economic Impact:** \$78,300,000 Incremental Trips: 95,400 #Aware Households: 2,000,000 Incremental Room Nights 225,000 Advertising \$\$ Spent: \$966,217 Increment Travel: 6.70% Dollars Spent per Trip: \$821.00 Return on Investment (ROI) \$81.00

# **DMO Information**

Contract #: 15-02-009-20 DMO: **Washington Area Chamber of Commerce** 

Category: **Marketing Matching Grant** Project: Washington/Franklin Advertising

CTL:

# **Budget and Expenditures**

State Dollars Awarded: \$15,000.00 State Dollars Reimbursed: \$14,147.85 Revised Award: \$0.00 Local Matching Dollars: \$14,147.85 **Total Project Cost:** \$28,295.70

# **Marketing Activity Information**

5,227,991	Gross Impressions	0 k	Billboards Leased	16	Magazine Ads Placed
25 %	Instate Marketing	<b>)</b> 0	Electronic Marketing	0	Newspaper Ads Placed
75 %	Out-of-State Marketing	/ 0	Other Marketing Activity	2	Travel Insert Ads Placed
		4 O	Radio Ads Placed	0	TV/ Ada Blacad

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

MMG funds help make some of the more expensive ads reasonable enough for our budget. But we have also taken more of the CMI group ads this year. We saw an increase in our call to action, as well as substantial rise in our lodging tax.

#### **Quantifiable Measurements** (As provided by the participant)

# CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: -14.08%

# **DMO Information**

Contract #: 15-02-012-20 DMO: St. Louis CVC

Category: Marketing Matching Grant Project: FY2015 Destination Advertising

CTL: **7** 

# **Budget and Expenditures**

State Dollars Awarded: \$415,000.00 State Dollars Reimbursed: \$415,000.00 Revised Award: \$0.00 Local Matching Dollars: \$415,000.00 Total Project Cost: \$830,000.00

# **Marketing Activity Information**

Magazine Ads Placed 0 Billboards Leased 0 Gross Impressions 87,849,203

Newspaper Ads Placed 0 Electronic Marketing 0 Instate Marketing 22 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 78 %

TV Ads Placed 8.507 Radio Ads Placed 3,145

# **Project Outcomes**

The CVC was able to conduct campaigns during 3 seasons for nearly year-round exposure. The CVC's campaign utilized multiple media platforms. As reported in SMARI's Ad Effectiveness Study, this media "overlap" provided an increase in overall campaign exposure and incremental travel. The 2015 campaign generated nearly 440,000 trips for \$376 million in visitor spending. This results in an ROI of \$270, nearly double that of the previous year.

# **Quantifiable Measurements** (As provided by the participant)

# CTLs 6 and 7 - Advertising Effectiveness Study

Advertising Recall: 51.00% **Economic Impact:** \$376,186,071 Incremental Trips: 439,470 #Aware Households: 9.866.155 Advertising \$\$ Spent: \$1,392,193 Incremental Room Nights 0 Increment Travel: 4.50% Dollars Spent per Trip: \$856.00 Return on Investment (ROI) \$270.00

# **DMO Information**

Contract #: 15-02-015-20 DMO: **Moberly Area Chamber of Commerce** 

Category: **Marketing Matching Grant** You Could Be Here! Project:

CTL: 2

# **Budget and Expenditures**

State Dollars Awarded: \$8,000.00 State Dollars Reimbursed: \$7,621.00 Revised Award: \$0.00 Local Matching Dollars: \$8,991.00 **Total Project Cost:** \$16,612.00

# **Marketing Activity Information**

Magazine Ads Placed 12 Billboards Leased 0 Gross Impressions 1,633,140 Electronic Marketing 0 Instate Marketing 75 % Newspaper Ads Placed 0 Travel Insert Ads Placed 0 Other Marketing Activity 0 **Out-of-State Marketing** 25 %

Radio Ads Placed 0 TV Ads Placed 0

# **Project Outcomes**

Since this was our first year to participate in this program, it has provided information for us to use as a benchmark going forward in our marketing efforts. It is helping us to better understand ways to better market our area.

#### **Quantifiable Measurements** (As provided by the participant)

# CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 1.61%

# **DMO Information**

Contract #: 15-02-016-20 DMO: City of Hannibal CVB

Category: Marketing Matching Grant Project: Adventure. History. Romance.

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$35,561.00 State Dollars Reimbursed: \$35,561.00 Revised Award: \$0.00 Local Matching Dollars: \$35,561.00 Total Project Cost: \$71,122.00

# **Marketing Activity Information**

Magazine Ads Placed 1 Billboards Leased 8 Gross Impressions 2,012,327

Newspaper Ads Placed 0 Electronic Marketing 1 Instate Marketing 28 %

Travel Insert Ads Placed 2 Other Marketing Activity 0 Out-of-State Marketing 72 %

TV Ads Placed 0 Radio Ads Placed 1,463

# **Project Outcomes**

The MMG project allowed us to expand our marketing efforts in our target markets. We were able to utilize a variety of mediums to reinforce our message across traditional media, outdoor media and online. Without the MMG project, the leisure travel marketing for our DMO would have been forced to choose fewer outlets to push our message to potential customers, greatly reducing our message's reach.

# **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 5.42%

# **DMO Information**

Contract #: 15-02-022-20 DMO: City of St. Charles Tourism Department

Category: Marketing Matching Grant Project: Greater Saint Charles Destination Advertising FY15

CTL: 5

# **Budget and Expenditures**

State Dollars Awarded: \$169,904.50 State Dollars Reimbursed: \$169,492.83 Revised Award: \$0.00 Local Matching Dollars: \$169,492.85 Total Project Cost: \$338,985.68

# **Marketing Activity Information**

Magazine Ads Placed 18 Billboards Leased 4 Gross Impressions 792,197,874

Newspaper Ads Placed 0 Electronic Marketing 8 Instate Marketing 25 %

Travel Insert Ads Placed 4 Other Marketing Activity Out-of-State Marketing 75 %

TV Ads Placed 653 Radio Ads Placed 169

# **Project Outcomes**

Coop funds enable us to continue exploring new advertising venues in order to reach new markets and new travelers. The city budget isn't large enough to allow us to reach all of these areas as well as continue to use eNewsletter. With the use of coop funds, we can continue to promote all of Saint Charles County area of interest.

# **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 10.50%

# **DMO Information**

Contract #: 15-02-025-99 DMO: Mark Twain Home Foundation

Category: Civil War 150 Promotion Project: Mark Twain's Retreat

# **Budget and Expenditures**

State Dollars Awarded: \$3,926.00 State Dollars Reimbursed: \$660.40 Revised Award: \$660.40 Local Matching Dollars: \$660.40 Total Project Cost: \$1,320.80

# **Marketing Activity Information**

Magazine Ads Placed 3 Billboards Leased 0 Gross Impressions 0

Newspaper Ads Placed 1 Electronic Marketing 0 Instate Marketing 0 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 0 %

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

General headcount was taken at performances and tour groups booked through the museum were considered as well.

# **DMO Information**

Contract #: 15-02-027-20 DMO: Kirksville Area Chamber of Commerce

Category: Marketing Matching Grant Project: Festival Billboard Project

CTL: 1

# **Budget and Expenditures**

State Dollars Awarded: \$1,497.50 State Dollars Reimbursed: \$1,170.00 Revised Award: \$1,365.00 Local Matching Dollars: \$1,170.00 Total Project Cost: \$2,340.00

# **Marketing Activity Information**

102,382	Gross Impressions	Billboards Leased 1	Magazine Ads Placed 0
90 %	Instate Marketing	Electronic Marketing 0	Newspaper Ads Placed 0
10 %	Out-of-State Marketing	Other Marketing Activity 0	Travel Insert Ads Placed 0
		Radio Ads Placed 0	TV Ads Placed 0

# **Project Outcomes**

Our lodging tax and occupany rates are up over last year. Matching funds helped our DMO do more advertising.

# **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 7.10%

# **DMO Information**

Contract #: 15-03-011-20 DMO: Pulaski County Visitors Bureau

Category: Marketing Matching Grant Project: PCVC MMG 2014

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$12,509.00 State Dollars Reimbursed: \$11,395.75 Revised Award: \$12,005.25 Local Matching Dollars: \$11,395.75 Total Project Cost: \$22,791.50

# **Marketing Activity Information**

Magazine Ads Placed 12 Billboards Leased 0 Gross Impressions 3,207,781

Newspaper Ads Placed 0 Electronic Marketing 0 Instate Marketing 54 %

Travel Insert Ads Placed 1 Other Marketing Activity 0 Out-of-State Marketing 46 %

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

Increased Pulaski's exposure in print marketing materials. Allowing the DMO to make additional placements over what we would have placed and the ability to also remain in other mediums; billboards, state-wide radio and targeted internet campaigns, fully funded by the DMO. Magazine placements were made with the publications offering complimenting editorial that we may not have been able to place advertising in. This also freed up funding for us to place in other print pubs (not on the vendor list), in which we were able to obtain complimentary editorial stories.

**Quantifiable Measurements** (As provided by the participant)

CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: -21.33%

# **DMO Information**

Contract #: 15-03-017-20 DMO: City of Columbia CVB
Category: Marketing Matching Grant Project: CCVB Marketing FY15

CTL: 5

# **Budget and Expenditures**

State Dollars Awarded: \$84,456.00 State Dollars Reimbursed: \$84,456.00 Revised Award: \$0.00 Local Matching Dollars: \$84,456.00 Total Project Cost: \$168,912.00

# **Marketing Activity Information**

Magazine Ads Placed 9 Billboards Leased 2 Gross Impressions 27,431,119

Newspaper Ads Placed 0 Electronic Marketing 19 Instate Marketing 76 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 24 %

TV Ads Placed 0 Radio Ads Placed 0

# Project Outcomes

As in years past, the Marketing Matching Grant from the Promote Missouri Fund program has allowed our CVB to better promote and market our destination. Using a combination of digital, traditional, print and outdoor along with other marketing components not included in the MMG program, we were able to reach millions of targeted, potential visitors. We have continued to build on our improved brand and marketing campaigns and were able to execute the launch of a new campaign at the beginning of FY16. Without the matching grant, ensuring funds were available to make this new creative possible would have been more difficult. The program truly allows our CVB to reach new heights in promoting Columbia. It enables us to explore new markets, new tactics and new creative visions.

**Quantifiable Measurements** (As provided by the participant)

CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 6.04%

# **DMO Information**

Contract #: 15-03-020-20 DMO: City of Lebanon

Category: Marketing Matching Grant Project: Lebanon/Laclede County LTM Campaign

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$30,735.00 State Dollars Reimbursed: \$30,086.35 Revised Award: \$30,188.00 Local Matching Dollars: \$30,735.00 Total Project Cost: \$60,821.35

# **Marketing Activity Information**

Magazine Ads Placed 21 Billboards Leased 2 Gross Impressions 2,366,360

Newspaper Ads Placed 0 Electronic Marketing 12 Instate Marketing 58 %

Travel Insert Ads Placed 1 Other Marketing Activity 0 Out-of-State Marketing 42 %

TV Ads Placed 11.952 Radio Ads Placed 0

# **Project Outcomes**

The MMG project allowed us to send our message out through multiple media outlets for a total of 2.4 billion potential views to elicit travelers. The survey shows our conversion rate went down slightly but the MMG program continues to allow us to increase our advertising investment to reach more potential visitors. Ad awareness has increased an additional 1% since FY14 with more than two-thirds of visitors recalling seeing printed advertisements. Our website views went up 36.9%, another positive increase from last year, showing the success of our advertisings call to action, which is consistently our our website, lebanonmo.org.

# **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 9.02%

# **DMO Information**

Contract #: 15-03-021-20 DMO: Jefferson City CVB

Category: Marketing Matching Grant Project: Capital City Marketing Matching Grant FY15

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$22,412.00 State Dollars Reimbursed: \$22,412.00 Revised Award: \$0.00 Local Matching Dollars: \$22,412.00 Total Project Cost: \$44,824.00

# **Marketing Activity Information**

Magazine Ads Placed 10

Billboards Leased 4

Gross Impressions 6,607,608

Newspaper Ads Placed 0

Electronic Marketing 5

Instate Marketing 20 %

Travel Insert Ads Placed 2

Other Marketing Activity 0

Out-of-State Marketing 80 %

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

The Marketing Matching Grant program allows the Jefferson City Convention and Visitors Bureau to increase advertising dollars with the cost sharing program. With the extra money, we are able to expand into various markets reaching more potiential visitors. The outcome is positive leading to increased website traffic, brand awareness and overnight stays in our hotels, thus leaving a positive impact on economic development for Jefferson City. The program also helps us build strong relationships with advertising vendors helping us achieve our goals and reach our target audience.

**Quantifiable Measurements** (As provided by the participant)

CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: -2.24%

# **DMO Information**

Contract #: 15-03-024-20 DMO: Lake of the Ozarks Tri-County Lodging Association

Category: Marketing Matching Grant Project: Lake of the Ozarks Advertising Campaign

CTL: 5

# **Budget and Expenditures**

State Dollars Awarded: \$255,000.00 State Dollars Reimbursed: \$247,129.56
Revised Award: \$0.00 Local Matching Dollars: \$247,129.58
Total Project Cost: \$494,259.14

#### **Marketing Activity Information**

Magazine Ads Placed 41 Billboards Leased 4 Gross Impressions 645,981,465

Newspaper Ads Placed 0 Electronic Marketing 20 Instate Marketing 18 %

Travel Insert Ads Placed 0 Other Marketing Activity 23 Out-of-State Marketing 82 %

TV Ads Placed 93 Radio Ads Placed 168

# Project Outcomes

Reported Sales/Use Tax for the three counties was up 3.25% even though the three county area experienced thirty inches of rain in the fourth quarter. Lodging Tax collections were up one percent for the project period. We had two of our larger group hotels that were either closed during the project period or not paying the county lodging tax. Factoring in what those hotels had reported for the previous year, we would have been up 4.9% in lodging tax collections for the project period. Visits to the DMO's website were up 40.2% compared to the previous year project period. TCLA has greatly enhanced our financial advertising partnership with the City of Osage Beach which resulted in increased Funlake.com branding messaging. Calls to the 800 numbers were up 34%. TCLA under spent our approved funding because Valassis was cancelled following the approval process and the Golf Council under spent their projected television buy.

#### **Quantifiable Measurements** (As provided by the participant)

# CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 3.25%

#### CTLs 6 and 7 - Advertising Effectiveness Study

Advertising Recall: 40.20% Incremental Trips: 73,670 **Economic Impact:** \$57,314,501 Advertising \$\$ Spent: #Aware Households: 1,348,474 Incremental Room Nights 218,067 \$289,057 Increment Travel: 5.50% Return on Investment (ROI) \$198.00 Dollars Spent per Trip: \$778.00

# **DMO Information**

Contract #: 15-04-005-20 DMO: Branson/Lakes Area Chamber of Commerce/CVB

Category: Marketing Matching Grant Project: Spring/Summer Television

CTL: **7** 

# **Budget and Expenditures**

State Dollars Awarded: \$415,000.00 State Dollars Reimbursed: \$415,000.00 Revised Award: \$0.00 Local Matching Dollars: \$415,000.00 Total Project Cost: \$830,000.00

# **Marketing Activity Information**

Magazine Ads Placed 0 Billboards Leased 0 Gross Impressions 60,955,000

Newspaper Ads Placed 0 Electronic Marketing 0 Instate Marketing 2 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 98 %

TV Ads Placed 526 Radio Ads Placed 0

# **Project Outcomes**

Funds received from the Missouri Division of Tourism provide a significant impact to the Branson CVB marketing efforts. Receiving these additional dollars allow the CVB to extend both the reach and frequency of our marketing message. The co-op funds enable us to extend our shoulder seasons, providing extra support in critical spring time-frame, helping to bolster spring break visitation and further prime the pump for summer travel to Branson. Additionally, the co-op marketing monies allow the CVB to continue investing in opportunity markets, and national cable, which provides a platform to invite new visitors who would likely not hear our message otherwise.

#### Quantifiable Measurements (As provided by the participant)

#### CTLs 6 and 7 - Advertising Effectiveness Study

Advertising Recall: 46.00% Incremental Trips: **Economic Impact:** \$451,000,000 446,000 #Aware Households: 39,400,000 Incremental Room Nights 1,900,000 Advertising \$\$ Spent: \$4,900,000 Increment Travel: 1.10% Return on Investment (ROI) \$90.00 Dollars Spent per Trip: \$1,010.00

# **DMO Information**

Contract #: 15-04-014-20 DMO: Springfield CVB

Category: Marketing Matching Grant Project: FY15 Leisure Advertising Campaign

CTL: 6

# **Budget and Expenditures**

State Dollars Awarded: \$400,000.00 State Dollars Reimbursed: \$399,682.98
Revised Award: \$0.00 Local Matching Dollars: \$399,683.00
Total Project Cost: \$799,365.98

# **Marketing Activity Information**

Magazine Ads Placed 11 Billboards Leased 0 Gross Impressions 103,636,807

Newspaper Ads Placed 0 Electronic Marketing 11 Instate Marketing 20 %

Travel Insert Ads Placed 1 Other Marketing Activity 21 Out-of-State Marketing 80 %

TV Ads Placed 2 Radio Ads Placed 2

# **Project Outcomes**

The MMG project allows the Springfield CVB to leverage its limited marketing dollars to more than double its leisure advertising reach. This increased spend allows us to target a broader geographic and demographic area and thus, increasing the potential impact on overnight visitation to Springfield. In addition, this program sets a standard by which each DMO is held accountable to produce high quality creative to ensure Missouri is represented in the best light with our potential visitors. We are thankful for the opportunity to participate in this program and look forward to working together to ensure that the state of Missouri is well represented in our target markets to ensure positive economic impact on our communities.

# Quantifiable Measurements (As provided by the participant)

#### CTLs 6 and 7 - Advertising Effectiveness Study

Advertising Recall: 38.70% **Economic Impact:** \$58,700,000 Incremental Trips: 110,000 #Aware Households: 7,100,000 Incremental Room Nights 307,000 Advertising \$\$ Spent: \$800,000 Increment Travel: 1.50% Dollars Spent per Trip: \$533.00 Return on Investment (ROI) \$73.00

# **DMO Information**

Contract #: 15-04-018-20 DMO: Chamber of Commerce of Table Rock Lake/Kimberling City Area

Category: Marketing Matching Grant Project: My Table Rock Lake

CTL: 5

# **Budget and Expenditures**

State Dollars Awarded: \$170,000.00 State Dollars Reimbursed: \$170,000.00 Revised Award: \$0.00 Local Matching Dollars: \$170,051.21 Total Project Cost: \$340,051.21

# **Marketing Activity Information**

Magazine Ads Placed 1 Billboards Leased 0 Gross Impressions 25,236,032

Newspaper Ads Placed 0 Electronic Marketing 2 Instate Marketing 22 %

Travel Insert Ads Placed 1 Other Marketing Activity 1 Out-of-State Marketing 78 %

TV Ads Placed 1.655 Radio Ads Placed 0

# **Project Outcomes**

Without the MMG project, we would not have been able to have the impact we had. The dramatic increase in website visits (127%) and a 204% increase in clicks delivered through SEM are just some examples. It is very obvious when you look at the 13% increase in sales tax that this marketing project is positively affecting our destination. Due to limited funding, these types of results would not be possible for us without the MMG project and the matching funds.

**Quantifiable Measurements** (As provided by the participant)

CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 13.40%

# **DMO Information**

Contract #: 15-04-023-20 DMO: Carthage CVB

Category: Marketing Matching Grant Project: FY15 Visit Carthage

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$44,813.00 State Dollars Reimbursed: \$41,486.00 Revised Award: \$41,486.00 Local Matching Dollars: \$4,186.33 Total Project Cost: \$45,672.33

# **Marketing Activity Information**

Magazine Ads Placed 31

Billboards Leased 0

Gross Impressions 10,182,199

Newspaper Ads Placed 0

Electronic Marketing 1

Instate Marketing 43 %

Travel Insert Ads Placed 2

Other Marketing Activity 1

Out-of-State Marketing 57 %

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

The Marketing Matching Grant program exponentially increased the ability of Carthage to promote our beautiful city. The effectiveness in the campaign really shows in our websites, but we are also thrilled with the results by our area restaurants and retailers that tell of the increased out of town traffic. In Carthage, we show a 9% increase in sales taxes over last year and a portion of that can be positively attributed to our campaigns and our day tripping tourists. Remarkably, our event planners in December of 2014 reported a significant impact of tourists from Springfield, Missouri. Our ads in 417 Magazine were specifically targeted to the Springfield area. Additionally, we showed an increase in lodging in November of 2014 that we credit to this campaign. Overall, Carthage has shown a great impact of increase in lodging from 2013 to present. We feel that funds from the MMG grant provided those opportunities. Finally, we were able to work with Joplin on a few projects that we found to be mutually beneficial, and the lodging totals in Joplin show an increase from last fiscal year.

#### **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 6.00%

# **DMO Information**

Contract #: 15-05-003-99 DMO: Eminence Area Arts Council
Category: Civil War 150 Promotion Project: Civil War Across Current River

# **Budget and Expenditures**

State Dollars Awarded: \$1,012.00 State Dollars Reimbursed: \$797.50 Revised Award: \$0.00 Local Matching Dollars: \$797.50 Total Project Cost: \$1,595.00

# **Marketing Activity Information**

Magazine Ads Placed 0 Billboards Leased 0 Gross Impressions 0

Newspaper Ads Placed 7 Electronic Marketing 0 Instate Marketing 0 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 0 %

TV Ads Placed 0 Radio Ads Placed 7

# **Project Outcomes**

Numbers were guestimated and calculated by sight each night.

# **DMO Information**

Contract #: 15-05-006-99 DMO: Arcadia Valley Chamber of Commerce

Category: Civil War 150 Promotion Project: 150th Anniversary of the Battle of Pilot Knob

# **Budget and Expenditures**

State Dollars Awarded: \$4,483.00 State Dollars Reimbursed: \$3,648.17 Revised Award: \$0.00 Local Matching Dollars: \$3,648.18 Total Project Cost: \$7,296.35

# **Marketing Activity Information**

Magazine Ads Placed 0 Billboards Leased 0 Gross Impressions 0

Newspaper Ads Placed 0 Electronic Marketing 2 Instate Marketing 0 %

Travel Insert Ads Placed 0 Other Marketing Activity 0 Out-of-State Marketing 0 %

TV Ads Placed 0 Radio Ads Placed 697

# **Project Outcomes**

The superintendent of Ft. Davidson State Historic Site stated the attendance was based on previous reenactment, which was 30,000 in 2010. They estimated there were 30,0000 in attendance on Saturday and 15,000 on Sunday in 2014.

# **DMO Information**

Contract #: 15-05-007-20 DMO: Cape Girardeau Chamber of Commerce/CVB

Category: Marketing Matching Grant Project: Only in Cape Girardeau FY15

CTL: 4

# **Budget and Expenditures**

State Dollars Awarded: \$44,330.00 State Dollars Reimbursed: \$37,330.70 Revised Award: \$42,430.00 Local Matching Dollars: \$37,330.71 Total Project Cost: \$74,661.41

# **Marketing Activity Information**

Magazine Ads Placed	10	Billboards Leased 0	)	Gross Impressions	11,484,145
Newspaper Ads Placed	0	Electronic Marketing 6	3	Instate Marketing	30 %
Travel Insert Ads Placed	3	Other Marketing Activity 0	)	Out-of-State Marketing	70 %
TV Ads Placed	0	Radio Ads Placed 0	)		

# **Project Outcomes**

MDT's cooperative marketing support provided increased reach and frequency for the Cape Girardeau Convention and Visitors Bureau's marketing efforts.

# **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 4.41%

# **DMO Information**

Contract #: 15-05-008-20 DMO: City of Sikeston d/b/a Sikeston CVB

Category: Marketing Matching Grant Project: Scott County Leisure Travel Market Campaign

CTL: 2

# **Budget and Expenditures**

State Dollars Awarded: \$11,965.00 State Dollars Reimbursed: \$11,965.00 Revised Award: \$0.00 Local Matching Dollars: \$11,965.00 Total Project Cost: \$23,930.00

# **Marketing Activity Information**

Magazine Ads Placed 3

Billboards Leased 0

Gross Impressions 2,333,700

Newspaper Ads Placed 0

Electronic Marketing 0

Instate Marketing 6 %

Travel Insert Ads Placed 4

Other Marketing Activity 0

Out-of-State Marketing 94 %

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

SEM has driven additional traffic to the CVB's website. Print media performance also contributed to the increase in website visits and toll-free calls. Overall, this combined performance and the addition of new lodging property resulted in the City recognizing a substantial increase in FY- 15 lodging tax receipts.

Scott County lodging taxes were impacted by events not related to leisure travel marketing. During FY- 2015 Midameria Motels closed an older lodging facility located in the City of Miner. Additionally, the opening of a new Holiday Inn Express in Sikeston (New Madrid County) resulted in the taxes generated by the Scott County Leisure Marketing Program being attributed to New Madrid County.

#### **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: -21.99%

# **DMO Information**

Contract #: 15-05-019-20 DMO: City of Ste. Genevieve Tourism Department

Category: Marketing Matching Grant Project: Ste. Genevieve Destination Marketing

CTL: 1

# **Budget and Expenditures**

State Dollars Awarded: \$6,000.00 State Dollars Reimbursed: \$4,940.88 Revised Award: \$0.00 Local Matching Dollars: \$11,820.00 Total Project Cost: \$16,760.88

# **Marketing Activity Information**

1,802,969	Gross Impressions	Billboards Leased 0	Magazine Ads Placed 6
16 %	Instate Marketing	Electronic Marketing 0	Newspaper Ads Placed 0
84 %	Out-of-State Marketing	Other Marketing Activity 0	Travel Insert Ads Placed 0
		Dadia Ada Dlacad O	

TV Ads Placed 0 Radio Ads Placed 0

# **Project Outcomes**

The Ste. Genevieve Tourism Destination Marketing program elements which were funded through the MDT MMG program were part of a larger, integrated advertising campaign focused on our targeted demographic and increasing cultural and leisure travel enthusiasts. The six print ads which were presented through the MMG program were a key component to the overall success of our FY15 destination marketing campaign, in conjunction with radio, tv, website and digital media, SEM and other print ads and collateral materials conducted during this period. This fully integrated marketing communications program achieved the following positive outcomes to attract these visitors to our destination. Highlights of the SG DMO impacts during the period specified included:

- -Increasing the number of inquiries to website, phone inquiry and reader service requests for info
- -Increasing the taxes collected through the overnight Lodging tax
- -Increasing the total number of visitors based on direct counts at the Welcome Center In summary, the "Destination Marketing" campaign, has been an effective tool in raising awareness, tipping travelers to plan and make a visit to Ste. Genevieve by showcasing Ste. Genevieve attractions for day trip, multiple-day and overnight stays.

#### **Quantifiable Measurements** (As provided by the participant)

#### CTLs 1 to 5 - Tax Revenue Comparison

Tax Comparison FY14 to FY15: 0.14%

# **DMO Information**

Contract #: 15-05-028-99 DMO: Eminence Area Arts Council
Category: Civil War 150 Promotion Project: Civil War Across Current River

# **Budget and Expenditures**

State Dollars Awarded: \$1,000.00 State Dollars Reimbursed: \$200.00 Revised Award: \$400.00 Local Matching Dollars: \$200.00 Total Project Cost: \$400.00

# **Marketing Activity Information**

	Gross Impressions 0	Billboards Leased 0	Magazine Ads Placed 0
0 %	Instate Marketing	Electronic Marketing 0	Newspaper Ads Placed 0
0 %	Out-of-State Marketing	Other Marketing Activity 0	Travel Insert Ads Placed 0
		Radio Ads Placed 1	TV Ads Placed 0

# **Project Outcomes**

We counted visitors to both events.